

## NeighborWorks Training Institute (NTI)

## VISUAL EVENT SITE GUIDE

Designed to help you navigate the event site quickly and seamlessly

#### **KEY EVENT DEADLINES:**

Sunday, Dec. 14: Last day to register using the Early Bird Discount

Monday, Jan. 19: Last day to submit ADA requests

#### Monday, Jan. 26:

- Network Registration Deadline, last day to register
- Last day to exchange in-person courses
- Last day to submit event cancellations/refunds
- Last day to submit lodging changes

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**Friday, Jan. 30: General Admission Registration Deadline,** last day to preregister

**Tuesday, Feb. 10:** Participant lodging/itineraries will be updated in the event site for registrants with a lodging-included package

**Monday, Mar. 30:** Last day to access the training event site to print/download your course e-certificate of completion or access your event records. After this date the event site will close.

**NOTE:** Your official NeighborWorks Training transcript information will be updated within 3 weeks after the event.

## **STEP 1: EVENT LOGIN:**

After registering for the event, this link will return you to the event site. The login username is the email you registered with, and your password is what you input when creating your account.
 -If you are scholarship recipient, please refer to the password listed in your Scholarship Event Confirmation Letter and Receipt email.

• If assistance is needed, contact NeighborWorks Training Customer Experience team at nti@nw.org or 1-800-438-5547.



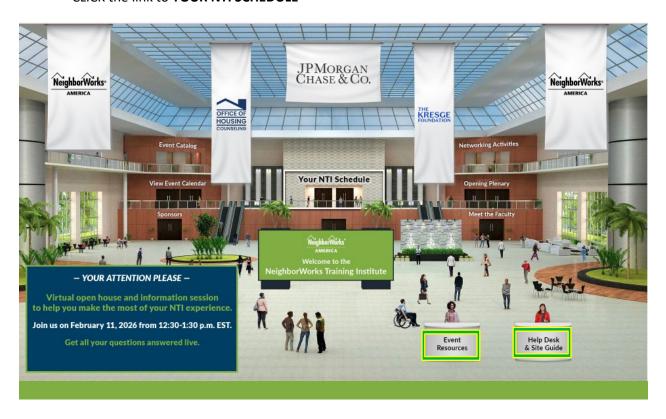
# STEP 2: CONFERENCE HALL | HOME PAGE – Clickable links to view the following:

- EVENT RESOURCES to view information and instructions about the event
- 2. **HELP DESK & SITE GUIDE** to view instructions on reaching our Customer Experience team and how to access visual instructions on navigating the event site
- 3. **MEET THE FACULTY** to see who is teaching your course(s)
- 4. **OPENING PLENARY** to join fellow NTI Attendees for some lunch, networking, and light remarks from our event hosts.
- 5. **NETWORKING ACTIVITIES** to sign up for free networking activities as they are added to the site
- 6. **YOUR NTI SCHEDULE** to view and print your event schedule of courses and key registration details from the **MY COURSES** page
- 7. **SPONSORS** to view the sponsors of this event
- 8. VIEW EVENT CALENDAR to view a listing of all event activities in calendar view
- 9. **EVENT CATALOG** to view a listing of all event activities in **catalog view**
- 10. BANNERS to link to funder information sites
- 11. VIRTUAL OPEN HOUSE information session to help you make the most of your NTI experience



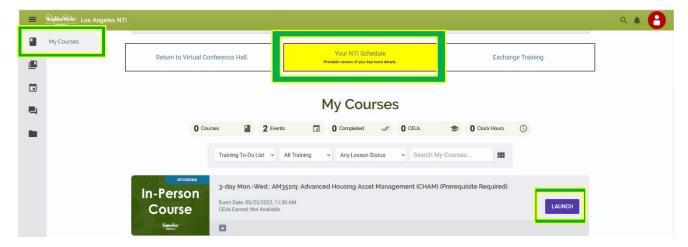
## STEP 3: ACCESSING YOUR NTI SCHEDULE | MY COURSES PAGE:

CLICK the link to YOUR NTI SCHEDULE



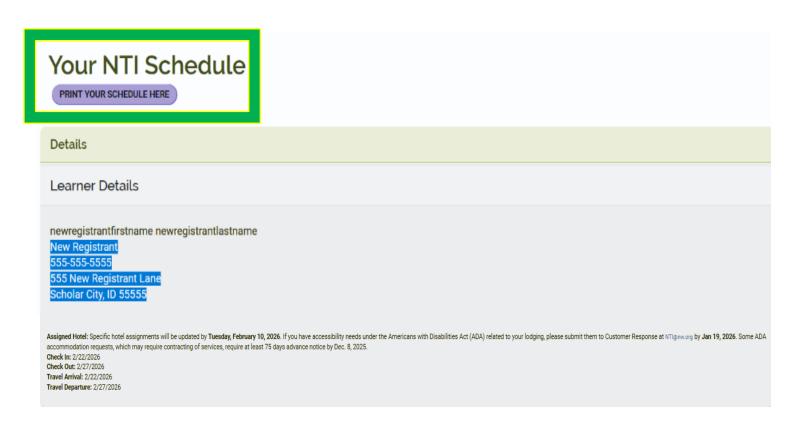
## STEP 4: FROM THE MY COURSES PAGE:

- Here you will see the courses and networking activities you signed up for
- Clicking the LAUNCH button for any activity will take you to the description page for that activity
- CLICK the **YOUR NTI SCHEDULE** link to view your detailed event itinerary (printable PDF format) to see your registered activities



## STEP 5: FROM THE YOUR NTI SCHEDULE PAGE (printable pdf):

- This is where you will find your specific key event details:
  - o Your registered courses and network activities
  - Course room locations for in-person attendees will appear under LOCATION
  - Course evaluation links for in-person or Zoom and/or platform links for virtual/streaming activities (if offered) will appear under the PARTICIPANT COMMENTS section
  - o If applicable, your lodging, travel and/or scholarship details and instructions
  - Click the PRINT YOUR SCHEDULE button to export to pdf and print





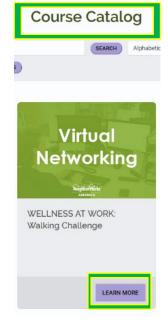
## **STEP 6: EVENT RESOURCES:**

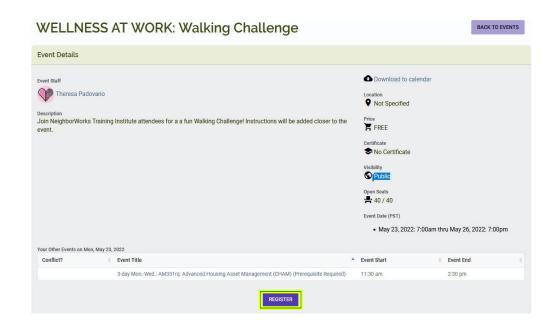
• Access the EVENT RESOURCES section from the Virtual Conference Hall.

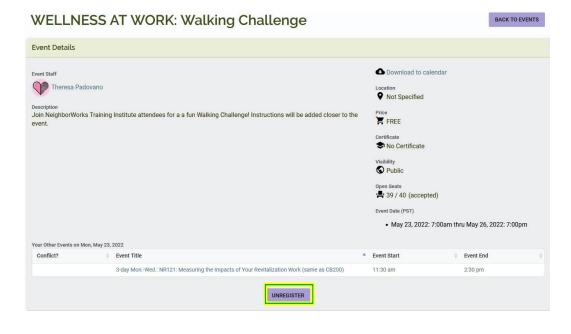


### STEP 7: REGISTER FOR NETWORKING ACTIVITIES:

- From the COURSE CATALOG page, click the LEARN MORE button on any activity
- CLICK the **REGISTER** button to add a networking activity to your schedule
- CLICK UNREGISTER to remove a networking activity from your schedule





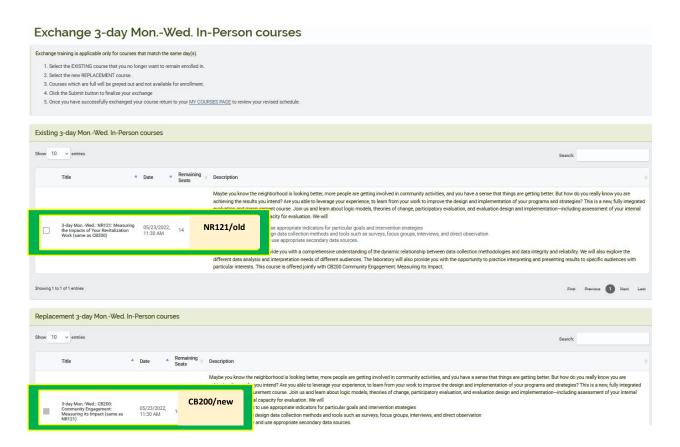


#### STEP 8: EXCHANGE TRAINING

- Using this feature, registrants may exchange training courses that take place on the same dates/times only and for the same monetary value until Jan. 26. Blended and courses with prerequisites or pre-assessments may not be exchanged using this function as they require attestation that you have read and agree to the course terms. Please contact Customer Response if you require support.
- From the YOUR NTI SCHEDULE | MY COURSES page, click on EXCHANGE TRAINING



- From within the exchange function, select the course you are registered for that you want to
  exchange. Select the new course you want to switch into. Click the SUBMIT button at the
  bottom of the page to make the exchange.
- Once the exchange is done, go back to your MY COURSES | YOUR NTI SCHEDULE to verify the change is reflected and accurate.



Enjoy the event and do not hesitate to contact the NeighborWorks

Customer Experience team if you need any assistance

at <a href="mailto:nti@nw.org">nti@nw.org</a> or 1-800-438-5547.

THANK YOU FOR JOINING US!